

Community Support and Moderation Associate

About the Role:

We are looking for enthusiastic students to join our team as Community Support and Moderation Specialists. This role is crucial in maintaining the vibrant atmosphere of our Art Jams and ensuring that our community canvases remain inspiring spaces for collaboration. You'll be the front line in interacting with our users, providing support, and moderating content to ensure it aligns with our community standards.

Key Responsibilities:

- Actively monitor and moderate Art Jams and community canvases.
- Provide support to users experiencing issues or needing guidance on how to use the platform.
- Engage with the community to foster a positive environment and encourage creative collaboration.
- Assist in organizing and facilitating community events and challenges.
- Collect and relay user feedback to the product team to help improve the platform.

Qualifications:

- Currently enrolled in college or university, preferably in a program related to digital arts, communications, or similar fields.
- Strong command of English and excellent communication skills.
- Customer-friendly attitude with a passion for helping others.
- Ability to work flexible hours, including weekends and evenings to cover US time zones.
- Familiarity with digital art platforms like Photoshop, Procreate, etc., is a plus.

Compensation:

- Compensation of 28-30 PLN/h - Umowa Zlecenie
- Opportunity to gain valuable experience in a fast-growing tech startup and a way to bootstrap your career in tech/art.
- Remote work flexibility.
- Involvement in global and regional company events.
- Learn how startups work from the inside-out and be an integral part to a fast growing company
- Annual company-wide global offsite. We'll pay for you to fly in, have fun and collaborate together

What We Require:

- Commitment to a minimum of 20 hours per week.
- Proactive and innovative approach to problem-solving.
- Strong adherence to company values and community standards.

Please send your application (CV): hello@plenti.pl